



An EPPIC Methodology/ Processes Case Study

Job ReEngineering at General Motors

Work done at CADDI, Inc. in 1999

Client Situation: In response to competitive pressures, General Motors' engineering management decided to reduce product development cycle time by creating a new job. The new job was a hybrid of two existing jobs, offloading certain responsibilities to better coordinate activities between the three jobs and streamline the work process. In addition, training needed to be developed for all three positions.

Our Response: We trained existing subcontractors for GM in our methods. They conducted PACTSM analysis and design activities and designed the new job, plus redesigned the two original jobs and designed the curriculum for all three.

Client Results: Engineering management forecasted a 360:1 return on the investment for the \$500,000.00 invested.